



Passenger Code of Conduct for LabMar Ferry Services

LabMar Ferry Services is committed to providing a safe and pleasant environment for all its passengers. **LabMar facility personnel and crew members have complete authority over the services provided.** We ask that passengers observe the following rules when on the ferries and while visiting the ferry terminals, landings, and parking facilities. When a person's behavior becomes disruptive, threatens the safety of the system or is a persistent nuisance, LabMar Ferry Services may take action to remove the person from the property and/or prohibit them from boarding the ferry or using the service in the future. Certain behaviors can lead to arrest.

Prohibited items on-board include but are not limited to:

- Illegal drugs or drug paraphernalia
- Firearms and other "weapons"
- Flammable, corrosive, and other hazardous materials

Prohibited behaviors on-board include but are not limited to:

- Smoking on the ferry or in the terminal areas
- Consumption of personal alcohol being transported (*must be placed inside personal belongings*)
- Behavior suggesting the influence of alcohol or illegal drugs
- Vulgar language or gestures, physical violence, harassment, threats, etc.
- Sitting or blocking the aisles or stairwells; Luggage or bulky items may not take up passenger seating or impede passenger access
- Any conduct deemed unsafe or disruptive
- Riding down the landing ramps on bikes or scooters. **ALL BIKES AND SCOOTERS ARE TO BE WALKED DOWN FERRY LANDINGS.**
- Indecent exposure; lewd acts
- Throwing objects from the ferry
- Vandalism, destruction, graffiti or marking of any facility or vessel

Other on-board considerations:

- Be aware that others are sharing the same space as you, please respect other passengers' space and property
- Please no feet/shoes on the ferry seating, and no lying down or preventing access to passenger seating areas
- Please keep pets on the floor
- Cell phone courtesy – please set your ring tone to a low volume or vibrate, limit the length of calls, keep your voice and laughter as low as possible, and avoid profanity
- Use of headphones is required when playing music or gaming
- Trash should be removed by passengers before disembarking the ferry

**FAILURE TO COMPLY WITH THIS POLICY WITH RESULT IN DENIAL OF BOARDING AND
FORFEITURE OF DEPOSITED FARE**